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Red Metals

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Additional  
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# Terms and Conditions:

## Returned Goods

Orders may not be returned without prior authorization from Alro. If the responsibility is ours or the manufacturer's, we will replace the material promptly. In all other cases, we will attempt to minimize the customer's expense or loss. If we authorize a return, we reserve the right to make reasonable handling charges for returned goods.

## Cancellations

Special orders (goods not normally carried in stock) may not be cancelled without our prior authorization. Such authorization will depend on terms we receive from the manufacturers. Orders for stock material that have already been processed may not be cancellable. This determination will be made at Alro's sole discretion.

## Claims

Claims for shortages in shipment, defective goods, or errors must be made within 10 days after receipt of order. Claims for shortages or damage caused by delivering carrier should be made directly with them. Claims for defective material may need to be inspected and approved by the manufacturer before credit can be issued.

## Responsibility

Alro's liability is limited to replacement of defective material. We are not responsible for and assume no liability for labor, incidental or consequential damages or other expenses. Statistical information contained in this catalog (pertaining to speeds, strength, specifications, proper working load of materials, tools, machines) was derived from manufacturer's tables and reprinted by us for our customer's convenience. We assume no responsibility by this reprint.

**The information contained in this catalog has been prepared to the best of our ability, however, there is no guarantee that all of the information is correct and updated. The latest version of this catalog can be found online at [www.alro.com](http://www.alro.com).**

**This catalog has been compiled to provide information on a wide variety of products to assist with selecting the proper materials for your application. All of the information listed in this catalog is for reference only. The information listed should not be the final determination in material selection for your specific application.**



**⚠ WARNING:** These products can potentially expose you to chemicals including Nickel, Chromium, Lead, Cobalt, Mercury and Beryllium, which are known to the state of California to cause cancer and/or birth defects or other reproductive harm. For more information, visit [www.P65Warnings.ca.gov](http://www.P65Warnings.ca.gov)



# Our Philosophy:

Our business philosophy can best be represented by our Mission Statement and our commitment to continuous improvement.

## MISSION STATEMENT

To ensure the long term success of Alro and its people by exceeding our customers' expectations.

## SERVICE EXPECTATIONS

**Tender Loving Care for all Customers**

Everyone is your customer.

**Next Day Delivery**

Most customers rely on it.

**Zero Errors**

What good is great delivery if it's wrong?

**Heroic Recoveries**

Turn a problem into an opportunity. If something goes wrong, fix it now!  
Figure out what happened later and learn from it.

## FOUNDATIONS

PEOPLE • SAFETY • SYSTEMS • INVENTORY • FACILITIES • EQUIPMENT

We exceed our customers' expectations through vast inventory, superior technology, value-added services and on-time deliveries!



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# Our History:

Alro is proud to celebrate 75 years in business! Al Glick began Alro Steel with his brother Robert, the “RO” in ALRO, with one location in Jackson, Michigan in 1948. Since that time, Alro has been focused on exceeding customers' expectations. Through hard work and commitment from more than 3,000 Alro teammates, the company has grown to over 80 locations in 16 states. We strive to be America's premier metals, industrial supplies, and plastics service center.

We would like to thank our customers, suppliers, and teammates for their support to reach this milestone.



Alro History • Scan Now!

Alro is a distributor of metals and plastics founded 75 years ago in 1948. Alro is focused on offering cut-to-size metals and plastics with next day delivery to over 50,000 customers in North America through its distribution network that covers 16 states with over 80 locations. The company provides a broad inventory of products and services under the following companies: Alro Steel, Alro Metals, Alro Metals Outlet, and Alro Plastics.



Celebrating **75** Years!

